

Councillor Martin - QoN - Disability and Aged Pension Rate Rebate

Tuesday, 8 October 2024
Council

Council Member
Councillor Phillip Martin

Public

Contact Officer:
Anthony Spartalis, Chief Operating Officer

QUESTION ON NOTICE

Councillor Phillip Martin will ask the following Question on Notice:

'Could the Administration advise;

When and how the Disability and Aged Pension Rebate for eligible City of Adelaide ratepayers will be paid, and the means by which the Rebate has and will be drawn to the attention of ratepayers so that they are aware that they may be entitled to claim it?'

REPLY

1. The pensioner concession rebate is available to those ratepayers who hold a Pensioner Concession Card.
2. The rebate is paid via a \$100 credit to the ratepayer's account.
3. Rebate applications received during the first quarter of 2024/25 are currently being assessed and approved rebates will be visible on the second quarter rate notice being issued later this month.
4. Each applicant is being contacted to advise the outcome of their application.
5. Information regarding the availability of the rate rebate is displayed on the rate notice in the information for ratepayer's section located on the back page. The information provided reads "*Ratepayers who hold a Pensioner Concession card and satisfied the eligibility criteria to receive a State Government funded Cost of Living Concession may upon application to Council receive a rate rebate of \$100 for the financial year*".
6. The on-line Pensioner Rate Rebate application form is available on our website ([link](#)).
7. Ratepayers can also find information about the rebate on the rates page of our corporate website under the "Changes to our Rating Policy" section ([link](#)). The article includes a link to the on-line application form.

Staff time in receiving and preparing this reply	To prepare this reply in response to the question on notice took approximately 4.5 hours.
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